

**Name:** Eileen Lund  
**Job Title/Classification:** System Administrator (GS-0334-11)  
**Org. Code/Name:** UT-040, Southwest Utah Service Center,  
Cedar City FO  
**Telephone Number:** 435-865-3010



**Past Experience:**

System Administrator, BLM Southwest Utah Service Center (Cedar City, Utah) 3 years.  
Computer Specialist/System Administrator, National Park Service, Zion National Park, UT 2 years.  
Technical Support Manager, San Antonio Express News TX, ExpressNews Online, 1 year  
Technical Lead, Citibank Online Banking, San Antonio, TX 1 year  
Technical Lead, Computer Support, Sierra Health Services 3 years

**Project Interested:** IRM - Operating system, Office Automation, Technical Refresh of Hardware, Fire Web based applications.

**Your availability:** After fire season

**Why you applied for the PM Training:**

As a Service Center System Administrator, I have been the project lead for the analysis and coordination of computer services for 4 new buildings. I am the primary support for 4 computer assistants located in 3 field offices and 1 Monument. Good Project Management tools and skills would give me better capability to meet the triple constraint for these projects.

**How would you rate the quality and content of the training you received:**

ESI and George Washington University are the leading providers of Project Management Training. The quality and content of this series of courses is exceptional. I have attended a few workshops on Project Management in the course of my career and none have given me the breadth and scope of material given by ESI.

**How do you anticipate using your new skills:**

As a member of the Utah ITIB, I will be assisting project sponsors in developing their business case and refine the process for submittal for approval. This project management training has given me a toolkit to properly review state level projects.

Also in the course of my day to day responsibilities in managing a Service Center, I will use many of the techniques of leadership, communication and scheduling learned from this training.